

Updating Parallels Desktop for Mac

This tutorial guides you through updating your Parallels Desktop for Mac software and reinstalling Parallels Tools. You can configure the software to search for updates automatically or manually check for updates.

Before beginning, make sure that your computer is connected to the Internet. To update Parallels Desktop for Mac - either automatically or manually - your computer *must* have access to the Internet, or else Parallels Desktop for Mac will be unable to download the necessary update files.

Checking for Updates

1. Launch Parallels. Make sure that you have access to the Parallels Desktop menu bar shown in Figure 1.

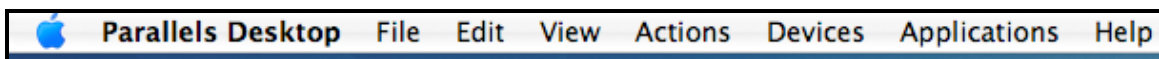


Figure 1

2. Select **Check for Updates** from the **Help** menu in the Parallels menu bar. The following dialog box will display (see Figure 2):

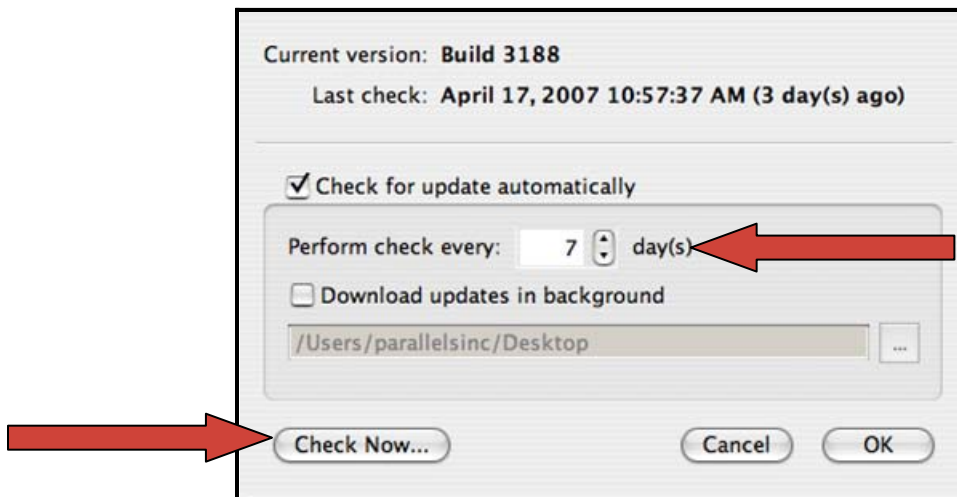


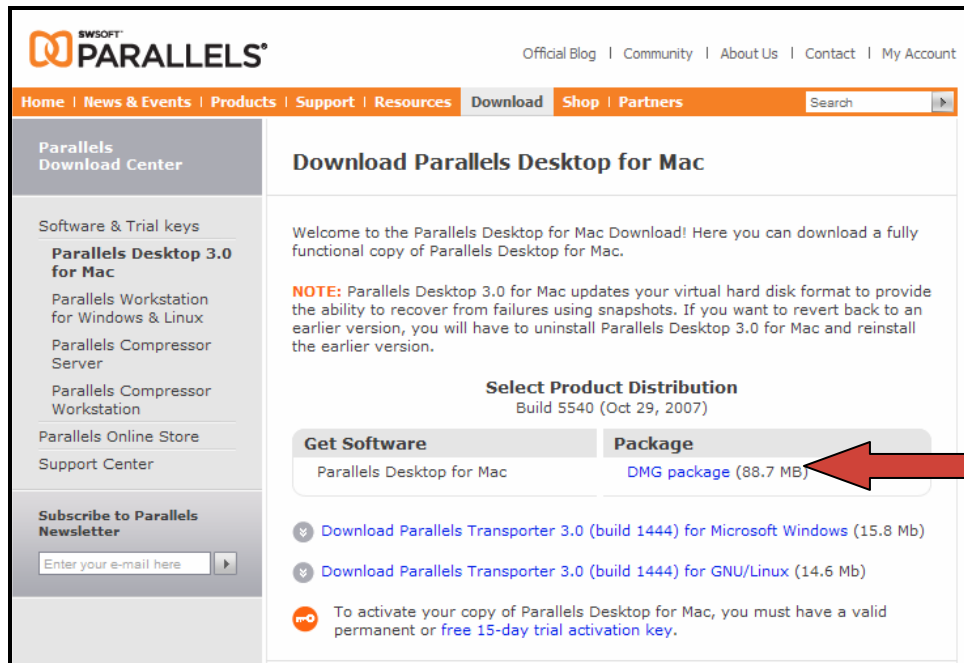
Figure 2

3. In Figure 2, Parallels is shown to automatically check for updates every seven days. You can also click **Check Now** to manually check for updates.
4. If Parallels finds a new build, the update will be automatically downloaded to your download folder, which is your Mac desktop by default, and will be named Parallels Desktop ##### Mac en.DMG.

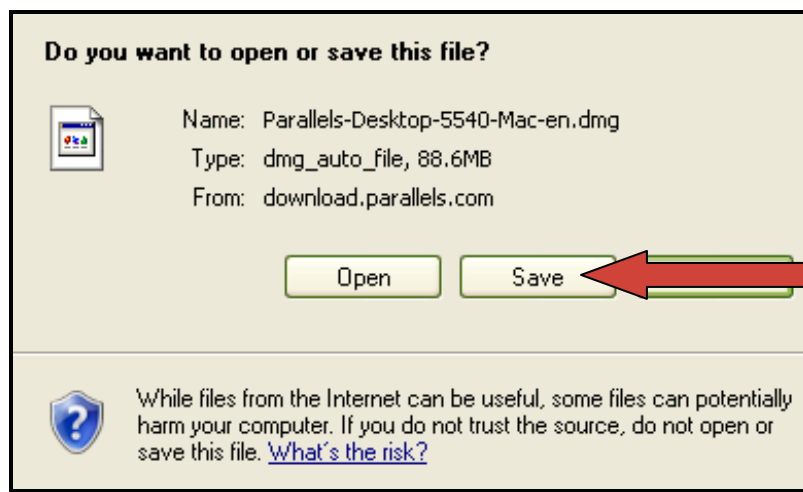
Note: "#####" will denote the build or version number of the update.

Manually Downloading Updates

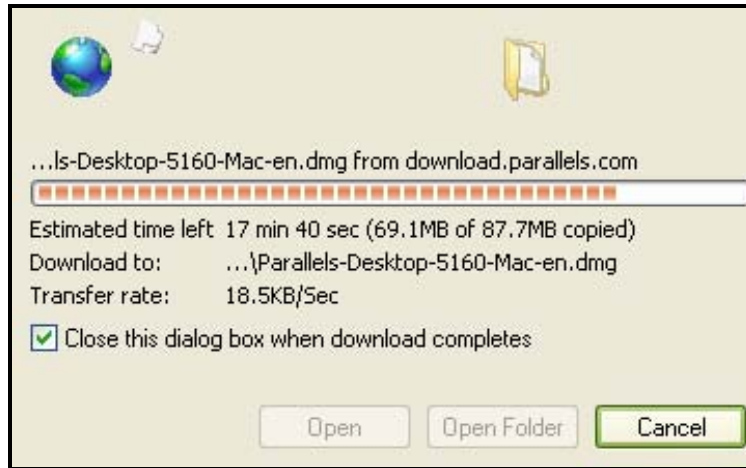
1. If for any reason, Check for Updates does not work, go to <http://www.parallels.com/en/download/desktop/> and click **DMG package**.



2. The following dialog box will display. Save the DMG package to your Mac.



3. The following progress bar will display.



Installing the Update

1. Double-click the DMG file you just downloaded to launch the update. The following window will display:

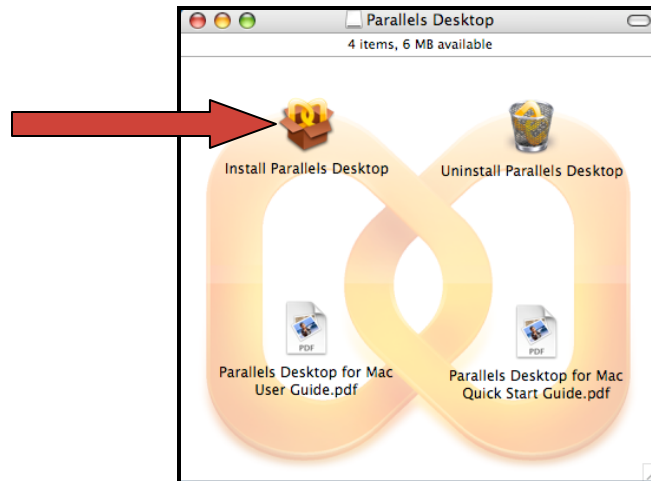


Figure 3

2. Double-click the **Install Parallels Desktop** icon shown in Figure 3, and follow the prompts to complete the installation procedure.
3. After the installation is complete, a Finder window containing six items will display. See Figure 4.

Note: If you already have a Parallels icon on your Mac desktop or in your Mac Dock, drag it to the trash and replace it with a new Parallels Desktop icon from the open update folder. Otherwise, the icons may try launching from the previous software version, which is no longer valid, and therefore will not work.

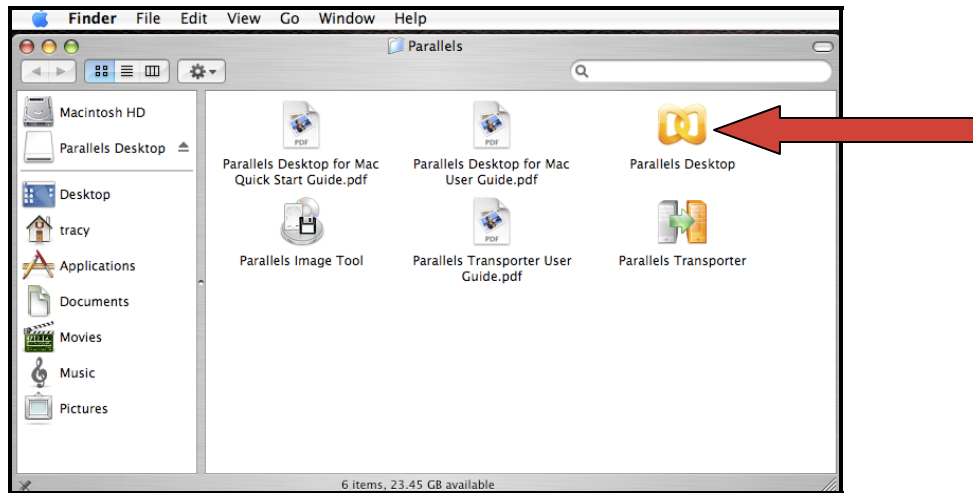


Figure 4

4. Close the open window, and double-click your new Parallels icon to launch Windows. When Windows launches, cancel any Found New Hardware wizards that appear.

Reinstalling Parallels Tools

1. Select **Install Parallels Tools** from the **Actions** menu on the Parallels Desktop menu bar.

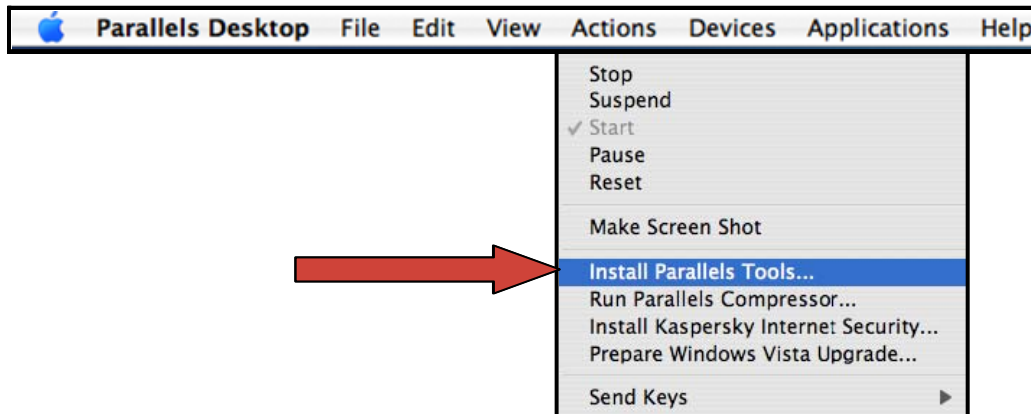


Figure 5

2. Follow the prompts through the install sequence. When Parallels Tools have successfully installed, Windows will prompt you to restart your computer (see Figure 6). Click **Restart**, and Windows will shut down and restart.

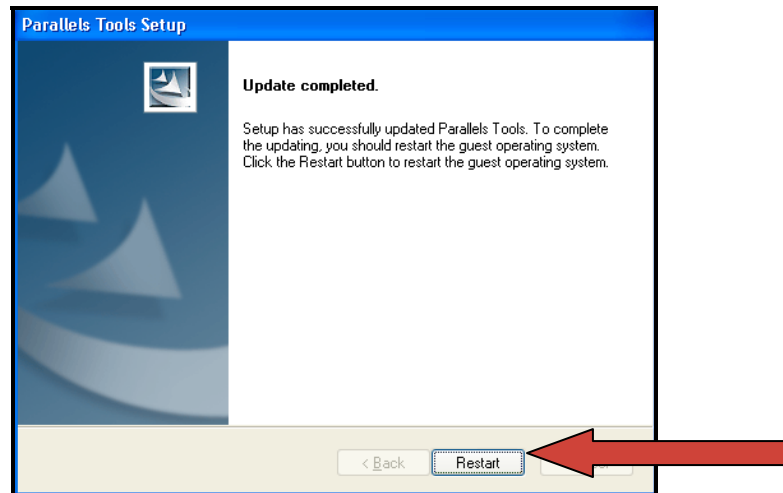


Figure 6

3. Parallels Desktop for Mac is now updated!